

How do I use my EZ Reimburse® MasterCard® Card at the pharmacy?

You can only use your EZ Reimburse® MasterCard® at participating pharmacies. A list of these pharmacies is on the FBMC website. www.FBMC-benefits.com Use your Social Security number for your employee ID and the last four digits of your social security number as your password. You will then be asked to create a new password for future use. New pharmacies are added to the list regularly. If your pharmacy is not listed they may contact 1-800-361-4542 to begin participating. There is no charge to the pharmacy for participating.

The EZ Reimburse® MasterCard® Card may **not** be swiped nor the numbers entered like a MasterCard at the register in any pharmacy. It must be entered by the pharmacist at the same time they send your prescription payment request to your insurance carrier.

The prescription must be first processed through your prescription insurance, and then billed to the EZ Reimburse Card Pharmacy Benefit Manager, Rx Options.

If your participating pharmacy is having difficulty submitting your prescription to the EZ Reimburse® MasterCard®, the following information will assist them.

To the Pharmacist:

Below are fields that **MUST** be submitted on the prescription claim for the pharmacist to properly access the cardholder's MFSA funds:

1. The Member I.D. - this is the 16 digit number on the front of the card
2. The Person Code = 01. All family members must be submitted under person code 01.

The Secondary Coverage Field or it may be known as Other Insurance Field in the pharmacists software must be populated with the number 2. This field must be populated in order to submit a claim to the secondary PBM, RX Options.

For additional help, call the pharmacy help desk number located on the back of the employee's EZ REIMBURSE® MasterCard® Card. 800 361 4542